What is and isn't Anti-Social Behaviour (ASB)?

Understanding what is and isn't classed as ASB can help make sure that issues are reported to the right organisation and dealt with appropriately...

What is ASB

ASB is conduct that causes, or is likely to cause, harassment, alarm, or distress to others.

Examples include:

- Excessive, unreasonable, or targeted noise nuisance
- Verbal abuse, harassment, intimidation and threatening behaviour
- Any criminal activity linked to the tenancy or the function of the Council
- Drug-related activity – including dealing, production, storage and consumption
- Hate crime and hate-related incidents
- Littering, fly-tipping and rubbish dumping
- Failing to control aggressive or dangerous dogs
- Misuse of communal areas or public spaces.

If you're experiencing any of these issues, it's important to report them so that appropriate action can be taken.

What isn't ASB

Not every disagreement or everyday disturbance is considered ASB.

Examples that would not normally be classified as ASB include:

- Reasonable household noise, such as babies crying, children playing, footsteps, doors closing, toilets flushing, vacuuming
- Cooking odours and household smells
- DIY carried out within reasonable hours
- Boundary or parking disputes
- Minor garden issues like slightly overgrown grass or untidy but non-hazardous gardens
- Neighbour disputes (where no other identifiable ASB is present)
- People being unpleasant to one another (where no other identifiable ASB is present)
- One-off events like parties, BBQs or celebrations held at reasonable times.

How to Report ASB

If you need advice or to report ASB, please contact us. All reports will be treated in confidence.

Telephone: **0115 746 9555**
Email: reportasb@nottinghamcity.gov.uk
Text: Text ReportASB followed by your name and address to **80800**, and a member of the team will contact you.

Non-housing related ASB

To report ASB that's not related to council housing, please use Nottingham City Council's online reporting service: www.nottinghamcity.gov.uk/report-it.

Reporting criminal behaviour

Please report criminal behaviour to the police:

- **999** – In an emergency or if a crime is in progress
- **101** – For non-emergency incidents
- Crimestoppers (anonymous reporting): **0800 555 111** or online at www.crimestoppersuk.org.